

# QBOT Frequently Asked Questions

- Are the Inspira Frame and Inspira “Imperial” Frames different?

➤ *Yes, these are two different frames. Instructions for installing QBOT on the original Inspira Frame (the one with the shelf on top) are included after instructions for the Next Generation Quilt Frame in the QBOT User’s Guide. Instructions for installing QBOT on the new Inspira Imperial Frame are found in the Support section of myQBOT.com.*

- Do I need a Quilter’s Cruise Control for the Husqvarna Viking Mega Quilter 18x8 or Pfaff Grand Quilter 18.8?

*Actually, you do not. Because these machines come with a built-in stitch regulator that can work with QBOT, you are ready to add QBOT right away. This is the only scenario that does not require a Quilter’s Cruise Control to work with QBOT.*

- Do all of the Quilter’s Cruise Control’s work with QBOT? Why are there so many different ones?

*Yes, any Quilter’s Cruise Control will work with QBOT. If you already own a Quilter’s Cruise Control when you purchase QBOT, you do not need another one.*

*Since QBOT comes with encoders, you do not need additional encoders with your Quilter’s Cruise Control. So, we now have “QBOT Quilter’s Cruise Controls” that do not have encoders. This option will save you a little money if you are purchasing a Quilter’s Cruise Control for the first time because you are not adding an additional set of encoders to your purchase which you do not need.*

*Of course, we still have the other Quilter’s Cruise Controls which come with encoders (those not labeled “QBOT”)—these are for the person that is not purchasing QBOT.*

- How can I free motion while QBOT is attached to my quilt frame?

*Simply move to the Record function in the “Quilt, Record, Options” screen. Touch Yes to Record. Free motion as desired. When you are finished, either discard or save what you have stitched to repeat again*

- Why can’t I write to my SD card?

*Check to make sure that it is not write-protected.*



- What happens if my drive wire is too long?

*Check to make sure your drive wire has been wrapped around the drive wheel twice.*

- What happens if I fail the initial QBOT movement test (if I go the wrong direction)?

*Follow the steps outlined in your manual under troubleshooting. Instructions will say to go to the options menu to fix it. There could be three incorrect scenarios.*

- How do I keep my machine from moving when I'm pressing buttons on the QBOT?

*Hold your QBOT "video game controller-style", pushing the buttons with your thumbs.*

- What do the X and Y mean on the QBOT display?

*Your QBOT will show you the size of your quilting design in inches. X = your design width and Y = your design height. The percentage of your design in relation to the template will also be shown.*

- I can't seem to move the carriage on my quilt frame as far as I think it should go. Is this because of QBOT?

*It could be that there is something impeding your space –make sure any tools you used during your QBOT assembly have been put away! You may also want to make sure your cat (or dog) hasn't found a new home on your quilt!*

- Do I need to do anything between designs when stitching multiple designs that don't start and stop in the same place?

*Pull up your excess bobbin thread using the up/down needle position button on your machine.*

- What determines the stitching speed of my machine?

*QBOT will give you the best speed for the quilting design you have selected. The optimum speed for your frame and machine has been tested, and this is what will give you the best results. The speed on your machine should be set at approximately  $\frac{2}{3}$  to  $\frac{3}{4}$  of the fastest speed.*

- How do I know how far to advance my quilt between rows of edge-to-edge stitching?

*When stitching at 100%, move your carriage forward leaving  $\frac{1}{4}$ " to  $\frac{1}{2}$ " between your fabric roll and the "C" of the machine.*



- Is there an easy way to advance my quilt on the quilt frame without losing my place?

*Yes, just select the Needle Down button on your machine to keep your needle in position where you last quilted. Your machine will actually advance with the quilt when the needle is down, so the needle "holds your place". This will benefit you in two other ways as well: you will avoid having a long bobbin thread tail underneath your quilt, and you will be prevented from advancing your quilt too far on the take-up rail. You are sure to be able to start sewing where you have lowered your needle.*

- How many quilting designs can I record?

*You can record up to 999 of your own unique designs on each SD QBot Card you own. Your QBOT comes with one SD QBOT card. Additional cards can be purchased.*

- My drive assembly won't move. Did I do something wrong when assembling it?

*The wire could have become crossed when you were wrapping it around the drive assembly. Take a moment to wrap it around again, making sure the wire doesn't cross when you do this.*

- Is there a way to move through the QBOT screen faster when all it seems I'm doing is pressing GO-YES?

*Yes, just continue to hold down on the GO-YES button to select it multiple times consecutively.*

- How do I update my QBOT?

*You will want to format your SD QBOT Card, which is very easy to do.*

- *Right click on Start on your computer, and left click on Explore.*
- *Find the SD QBOT Drive on your computer, and right click on it.*
- *Scroll down to format and left click.*
- *Follow the instructions. Your SD QBOT Card will be erased—it will now be blank.*
- *The last step to update your QBOT is to put the new update on your SD QBOT Card. You can do this by clicking and dragging on the update file until it is in the SD QBOT Card Drive, or you can copy the update file and paste it into the SD QBOT Card Drive.*
- *The update can be found in the Support section of myQBOT.com.*

