

 Husqvarna

VIKING

Husqvarna Viking DESIGNER DIAMOND™ Gems of Wisdom



Blue Screen:

It is possible to have a "blue screen" come up on the Designer Diamond. For example, if you remove USB Embroidery Stick before the design is fully loaded. The "blue screen" does not come up often but other things can also prompt a blue screen.

The blue screen shows the information that led up to the event. If you have access to a digital camera, please take a picture and forward it to the e-mail address given at the top of the "blue screen". The purpose of the "blue screen" is to give the software engineers the information so the issue can be quickly resolved.

Simply turn your Husqvarna Viking Designer Diamond OFF and then back ON and resume your sewing or embroidery.