

TROUBLE SHOOTING

If you have followed the below trouble shooting information and still are having sewing problems, take the sewing machine to your Authorized HUSQVARNA VIKING® Dealer.

Non-Original Parts and Accessories

The warranty does not cover any defect or damage caused by use of non-original accessories or parts.

Any Time You Experience a Problem When Sewing:

- Rethread the top and bobbin threads.
- Use different spool pin positions (vertical or horizontal).
- Use quality thread. We recommend the same sewing thread on top and bobbin for general sewing. For decorative sewing we recommend embroidery thread on top and regular sewing thread in the bobbin.

Fabric Puckers?

- Check needle, it could be damaged.
- Rethread top and bobbin threads.
- Change thread type to match fiber and sewing technique.
- Use quality thread.
- Shorten stitch length.
- Use stabilizer.
- Check your thread tension.
- Adjust Presser Foot Pressure.

Skipped Stitches?

- Check needle - it could be damaged.
- Change needle to recommended size and type.
- Be sure the needle is inserted correctly and all the way into the clamp.
- Rethread top and bobbin threads.
- Use recommended presser foot.
- Turn machine off and on to reset.

Needle Breaks?

- Do not push or pull the fabric when sewing.
- Insert new needle size and type as recommended.
- Insert needle correctly as described in the User's Guide (page 9).

Poor Tension?

- Rethread top and bobbin - use quality thread.
- Insert new needle size and type as recommended.
- Follow recommendations for thread tension.

Upper Thread Breaks?

- Does the thread feed smoothly and not catching?
- Use quality thread. For special threads such as metallic, etc, please consult your Authorized HUSQVARNA VIKING® Dealer for special needle recommendations.
- Rethread top and bobbin threads - check for correct threading.
- Try different spool pin positions (horizontal or vertical).
- If stitch plate hole is damaged, replace stitch plate.
- Is the correct size of spool cap used in front of the thread?

Fabric Does Not Move?

- Feed teeth are set in down position; Raise feed teeth.
- Increase stitch length.
- Check that spool winding is not active.

Bobbin Thread Breaks?

- Wind a new bobbin.
- Replace the bobbin in the machine, check correct threading.
- If stitch plate hole is damaged - replace stitch plate.
- Clean bobbin area.

Bobbin Winds Irregularly?

- Check threading for bobbin winding.

Wrong Stitch, Irregular or Narrow Stitches?

- Turn machine off and on to reset.
- Change needle, rethread top and bobbin threads.
- Use stabilizer.

Machine Sews Slowly?

- Check setting of Speed Slider.
- Remove stitch plate and brush lint from bobbin and teeth area.
- Have the sewing machine serviced at your dealer.

Machine Will Not Sew?

- Put bobbin winder spindle back into sewing position.
- Check plugs are all the way into machine.
- Check wall plug and power to wall plug.

Main Motor Blocked

- Clear out threads in bobbin case area (see page 38).
- Remove stitch plate and clear out threads.
- Re-thread machine - top and bobbin.

**Have your sewing machine serviced regularly by an
Authorized HUSQVARNA VIKING® Dealer!**